

How do we ensure that every family takes advantage of options including family without technology access?

The online application form is easily accessible using a computer, tablet or any mobile device. Staff at the Welcome Center/Language Services Registration Center; as well as school staff can assist families who do not have access to technology.

Staff at the Welcome Center has laptops and IPADS available for families who need a device to access the online portal from 8:00 am-5:00 pm. Staff is also available to help access and fill out the form as well as provide support in multiple languages if needed. Additionally, staff from the Early Childhood Office aids in person and over the phone during the application window and afterwards to ensure families understand the process and can access the form.

The Bilingual Resource Assistants at the schools are also on hand to assist families with providing information, support and devices to families interested in applying for the different options/programs. In addition, schools have devices available in the main office and in classrooms during parent teacher conferences for families who need access and/or guidance in applying.

The Welcome Center also offers extended hours during the application window for families who might not be able to get to the schools or the Syphax building during regular working hours.